



Edge Business Solutions Pte Ltd

(In Partnership with Link Technologies (Australia))

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15 October 2020

Quote Valid: 14 days from Issue date

Justin Van Staden
Ah Liki Investment Corp
Samoa

Dear Justin,

As per your discussions and email exchange, we are glad to submit this proposal to your organization for TMS compliance of your current RMH system in use.

1 Background

Link Technologies has been in the Fiji Market for the past 15 years and is committed to providing quality business solutions to our customers.

Our business is all about providing our clients with high-quality products and services at the best value. To that end, we have a suite of integrated services designed to provide clients with powerful, end-to-end solutions that address their business and technology needs. Our proven competency in multiple technologies, project management, and development methodologies has enabled us to be front-runners among IT Solution providers.

We are fully accredited by Fiji Revenue & Customs Services here in Fiji for our Point of Sale Solution and Payroll Solution as well. The same is said to be implemented in Samoa as well, giving us the upper hand and providing a solution which will work in your favour and most importantly keep you in compliance.

Our business is all about providing clients with quality products and services at the best value.

2 TIMS Integration

2.1 LinkSOFT and RMH Integration

Invoices created in RMH are signed with TIMS using the LinkSOFT TIMS framework. When an invoice is created in RMH, the LinkSOFT framework imports the transaction into LinkSOFT and signs the invoice with TIMS. Signed invoices are emailed to the customer email address set in RMH. A copy is saved in LinkSOFT under "Linkweb - Business Intelligence - Report Email Log". Users have the ability to view, download and resend emails from LinkSOFT "[Report Email Log](#)".

Following transactions from RMH are signed with TIMS:

LINKSOFT
Suite of Business Applications

Jiwa⁷



1. Quotation
2. Invoices
3. Credit Note of an Invoice

2.2 Notes

1. An "API" licence is required for integration. API Licence is issued by Link Technologies.
2. Tax labels for TIMS are configured in RMH.
3. RMH TIMS Integration is designed for ESDC & VSDC both Option.
4. RMH and LinkSOFT integration requires "Microsoft SQL Server 2016" and above. Prior versions of Microsoft SQL do not support JSON data format used by the API.
5. Users can generate the TIMS receipt in "Receipt 80mm and A4" formats.

2.3 TMS Options

FRCS requires that all invoices issued from POS systems must be signed with the FRCS. To achieve this, there are three options to integrate your POS with FRCS. Details on the Options are available at [this link](#).

Please note that VMS Cards and devices are not included in the costs.

3 Change Management

During the course of the project, the Project Definition Document may require changes to reflect the current requirements. This document must, therefore, be subject to formal change control procedures. Any changes that affect the original scope of the project must be agreed upon by the Project Committee and reported back to the team members. This also means that any implementation costs specified at the Project Definition phase may be subject to change over the course of the implementation.

The costs in this document are based on LinkSOFT functionality available in Version 11. Additions and/or changes to LinkSOFT functionality will be cost separately and requires client acceptance.

4 Hardware Specifications

1. Hardware: POS Terminal with Touch Screen is recommended. You can use a standard PC with a 15 to 17-inch touch screen also. Specifications are: Windows 10 (PRO recommended), Intel i5, 8GB RAM, 128GB SSD.
2. Server: Optional: Each location can run stand alone on the POS Terminal or you can use an entry-level server. UPS - Sufficient to filter noise for your IT equipment and power up for the duration you require in the event you lose mains power, we recommend a UPS.
3. You can use SQL Server Express for your database which is free from Microsoft. When/If your database exceeds 10GB, we will need SQL Server Standard.

5 Annual Maintenance

Annual Maintenance is an Annual Fixed Charge Based on Software purchased, this charge is 20% of Software Licence and is paid annually. Annual Maintenance includes:

1. The annual fixed charge will provide the customer with priority Telephone, Email, Web conferencing assistance, and consulting/development resource allocation. This cost also contributes partially to the cost of maintaining the framework components.
2. Remote Assistance as part of our software support system, Link Technologies will provide diagnostics and general assistance to the client via remote access tools.
3. On-site work. Where remote assistance provided in 2.2 above is not sufficient to resolve the issue, Link Technologies will need to come on-site to perform detailed diagnostics and support. In this case, customers on Annual Maintenance will pay a discounted rate of \$100 per hour (billed in blocks of 4 hours).
4. Remote training sessions which are run twice a month

5.1 Items not included in Annual Maintenance

The following items are not included in the annual maintenance:

1. Functionality implemented that is not designed and implemented by Link Technologies.
2. On site assistance, Customisations and User Specific requirements

6 Your Investment

6.1 Development & Testing of RMH Integration

Figure 1 - AUD PRICE

Line	Line Description	Licence Type	Quantity	Unit Price	Line Total
1	NCS TMS Integration - Development		80	125	10,000.00
2	Testing for TMS Compliance - EBS		24	125	3,000.00
3	TOTAL - AUD				13,000.00

6.2 Installation & Implementation

Below is the breakdown of our implementation cost by line items.

Figure 2 - FJD PRICE

Line	Line Description	Unit	Rate	Amount
1	API Licence	1	1,000.00	1,000.00
2	Annual Maintenance	1	200.00	200.00
3	Installation, Configuration & Setup of API at site	1	2,500.00	2,500.00
	Soft SDC licence (Can purchase on your own) 3 Year USD \$199 or if you have good internet connectivity, you can use PFX Certificate			3,700.00

NOTE: Figure 1 prices are quoted in AUD and Figure 2 in FJD and are Exclusive of Tax and Bank fees.

7 Travelling Accommodation & Meals

(Optional to customers based on Project requirements)

All the above costs are charged separately to the customer if any travel is required out of Suva or alternatively the customer may choose to provide a decent meal and accommodation arrangement.

8 Payment Terms

Edge Business Solutions will raise all bills as per below:

1. Full Invoice will be sent for Software for Upfront payment.

We would again like to take this opportunity to thank your organization for choosing us to provide our business solutions to your needs. Should you choose to implement our systems, our team will be happy to provide you ongoing support as stipulated on our Service Level Agreement. We are here to provide continuous business support.

Yours Faithfully
Sitla Sharma
General Manager
5087357

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If you accept our proposal as above, please sign in below for return as confirmation.

Edge Business Solutions Pte Ltd

Ah Liki Investment Corp

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Sitla Sharma
General Manager
Date:


Justin Van Staden
IT HEAD
Date:


12.11.20